Nitin Khurana

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PROFESSIONAL SUMMARY

2.5+ years of professional experience in Quality Assurancefield. Specialize in testing techniques and business sectors (such as e-commerce, e-business etc.). In depth knowledge of Software development life cycle, testing methodologies. Proficient in System integration testing, Functional testing, Regression testing and Sanity testing of Client/Server, Web Based applications. Exposure in Security testing, Performance testing and Load testing. Hands-on experience with testing tools like Vega, Apache Jmeter and Selenium Webdriver.

WORK EXPERIENCE

**Iksula Services (March 2014 – Present)**

Iksula is an e-Retail Strategy Consulting company that helps the clients to setup and manage their online retail business. We design and execute e-Retail Strategies for leading brands and retailers in India and US. Iksula helps brands and retailers realize superior economic performance by transforming their supply chain and retail operations for the digital era.

We help our clients develop websites, mobile apps, create enriched product content, drive search and provide end to end supply chain support to fuel customer interactions

Technology Team | QA Team Lead | April 2016 – Present

Responsibilities –

* Understand business needs from BRD (Business Requirement Document), FRS (Functional

Requirement Specification) and highlighting gaps

* Communicate/Update team with best practices that they can implement to thoroughly test the application, but reduce the amount of testing time required
* Manage a team of Quality Analyst, guide and mentor them.
* Daily QA stand up meeting to resolve the issues faced by QA Team.
* Review test cases and Bugs highlighted in the project.
* Provide Sign off for the deployment of respective enhancement or module.
* QA resource alignment planning to use QA bandwidth effectively.
* Test Plan creation to define the scope and exit criteria.
* Present projects status to Management in weekly meeting.
* Involved and contributed in Process Improvement meeting.
* Provide Quality Score of all projects on the basis of defects logged in defect management tool.
* Provide test summary of project to stake holders.
* Escalate issues arising during a project execution phase.
* Provide training to enhance testing skills to break business logics.
* Maintaining RTM (Requirement Traceability Metrics).

Technology Team | Sr. Quality Analyst | October 2015 – March 2016

Responsibilities –

* Extensively involved in all phases of SDLC (Software development Life cycle).
* Had been to client site for providing Training and to get the UAT sign off.
* Highlighting Gaps in Business Requirements and Designs.
* Analyze the test data and provide actionable insights which results in better coverage of testing.
* Provided suggestions to enhance the usability of the application.
* Mentoring juniors by sharing knowledge and experience with them.
* Created scripts to perform Load testing and Performance testing using Apache Jmeter.
* Involved in Preliminary discussions of the Project with the Core Team according to Business Requirement Document.
* Performed Security testing intermediate level as per OWASP standards.
* Developed and executed test cases for application testing.
* Performed black box, module, integration and system testing.
* Involved in preparing metrics and sending reports to Manager.
* Generated defects and tracked errors using ZOHO.
* Performed Back end testing which involves Admin Panel testing.
* Performed API Testing for Mobile APP and for B2W partners
* Handled multiple projects simultaneously.
* Interacted with developers for resolving the defects and setting the priorities.
* Involved in Root Cause Analysis (RCA) discussions to find out the root cause of Discrepancies.
* Participated in project related meetings and walkthroughs.
* Provided training to enhance to testing skill and achieve maximum coverage.

Technology Team | Quality Analyst | March 2014 – September 2015

Responsibilities –

* Involved in Preliminary discussions of the Project with the Core Team according to Business Requirement Document.
* Developed and executed test cases for application testing.
* Performed black box, module, integration and system testing.
* Used Automation testing tool Selenium Webdriver, Generated test results and analyzed Actual Result and Expected result.
* Involved in preparing metrics and sending reports to Manager and Lead.
* Generated defects and tracked errors using ZOHO.
* Involved in bug review meeting
* Performed Back end testing which involves Admin Panel testing.
* Interacted with developers for resolving the defects and setting the priorities.
* Involved in Root Cause Analysis (RCA) discussions to find out the root cause of Discrepancies.
* Participated in project related meetings and walkthroughs.
* Sending DER (Daily Execution Report) and DSR (Daily Status Report) to Manager and Team Lead.

PROJECTS

1. **Project Title**: IMAGICA Ticketing System

**Client** : Adlabs Entertainment

**Description –**

Imagica website is a ticketing system which comprises of different Business Units like Theme Park, Water Park, Snow Park and Hotel Packages. There are different types of products like Tickets, packages and Addons etc. Imagica is integrated with many Web partners like PayTM and other travel agents etc. B2B channel can be drilled down further to different type of agents which have different set of logic for commission distribution. There are multiple roles in website with different set of permissions.

One of the critical functionality of Imagica are Wallet deduction and refill on the order placed by Agents.

1. **Project Title**: Assessforce

**Client** : US Based Assessment Designer

**Description** –

Assessforce is the idea to create a platform on which any kind of assessment can be configured with different scoring logic based on selected answers in the assessment. Different kinds of questions like multiple choice, single choice tabular etc. can be configured in the assessment. On the basis of score calculated after completion of assessment, system provides recommendation. There are different roles with different permissions to access data. Assessforce can be integrated to client user database to fetch the personal information of the users.

1. **Project Title**: Big Bazar Direct

**Client** : Future Group

**Description** –

BBD is an e-commerce website based on franchise model in which franchise can place order using their franchise id to get the commission. Franchises are well distributed in all over India. BBD website is integrated to Android Application which makes it handy to place order for the customers. BBD website is integrated with SAP as an ERP. There are multiple payment methods like online payment, wallet payment and partial payment. Customers can also place order on website using Franchise id and order gets accepted after the approval of franchise.

1. **Project Title**: My247Market

**Client** : Trent Hyper-Market (Star Bazar)

**Description** –

My247Market is an online grocery market. It’s a joint venture of TESCO and Star Bazar in India.

My247market is an pure e-commerce website which has some good features like Order modification after placement or order, Short picking in FnV products. User can refuse any product at the time of delivery and amount gets calculated automatically to initiate refund if user has already paid the amount online. There are different types of promotion logics present in this website like Power pricing, BxGx,

BxGy, Category level discounts, cart discounts. To avoid human mistakes products get created in this website using API which is hit by SAP to create product. This website has concept of multi-store in which same product has multiple prices and can have different promotions applied for specific features.

PROFESSIONAL ACHIEVEMENTS

* Nominated 3 times for Quarterly Awards.
* Have won Quarterly Award once.

EDUCATION

* Diploma in Software Testing from Seed Infotech.

A+ Grade.

* Bachelor of Engineering – Electronics & Telecommunication, University of Mumbai – SCOE college

Distinction – 70.6%.

COMPUTER SKILLS

* Microsoft Applications – MS-Excel, MS – PowerPoint, MS- Word,
* Performance Testing Tool – Apache Jmeter.
* Project Management Tool – ZOHO,JIRA
* Automation Tool – Selenium IDE, Selenium Webdriver.

PERSONAL DETAILS

* Date of birth – 9th August, 1988
* Passport no. – H9760875
* Residence address – 505,506/Awing, Abrol Vastu Park, Evershine nagar, Malad – west,

Mumbai - 400064.